














Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	City
500001	NORTHWEST HOSPITAL	SEATTLE
500005	VIRGINIA MASON MEDICAL CENTER	SEATTLE
500008	UNIVERSITY OF WASHINGTON MEDICAL CTR	SEATTLE
500011	HIGHLINE MEDICAL CENTER	BURIEN
500015	AUBURN REGIONAL MEDICAL CENTER	AUBURN
500025	SWEDISH MEDICAL CENTER/CHERRY HILL	SEATTLE
500027	SWEDISH MEDICAL CENTER	SEATTLE
500051	OVERLAKE HOSPITAL MEDICAL CENTER	BELLEVUE
500052	GROUP HEALTH CENTRAL HOSPITAL	SEATTLE
500064	HARBORVIEW MEDICAL CENTER	SEATTLE
500088	VALLEY MEDICAL CENTER	RENTON
500124	EVERGREEN HOSPITAL MEDICAL CENTER	KIRKLAND
500141	ST FRANCIS COMMUNITY HOSPITAL	FEDERAL WAY
501335	ST ELIZABETH HOSPITAL	ENUMCLAW

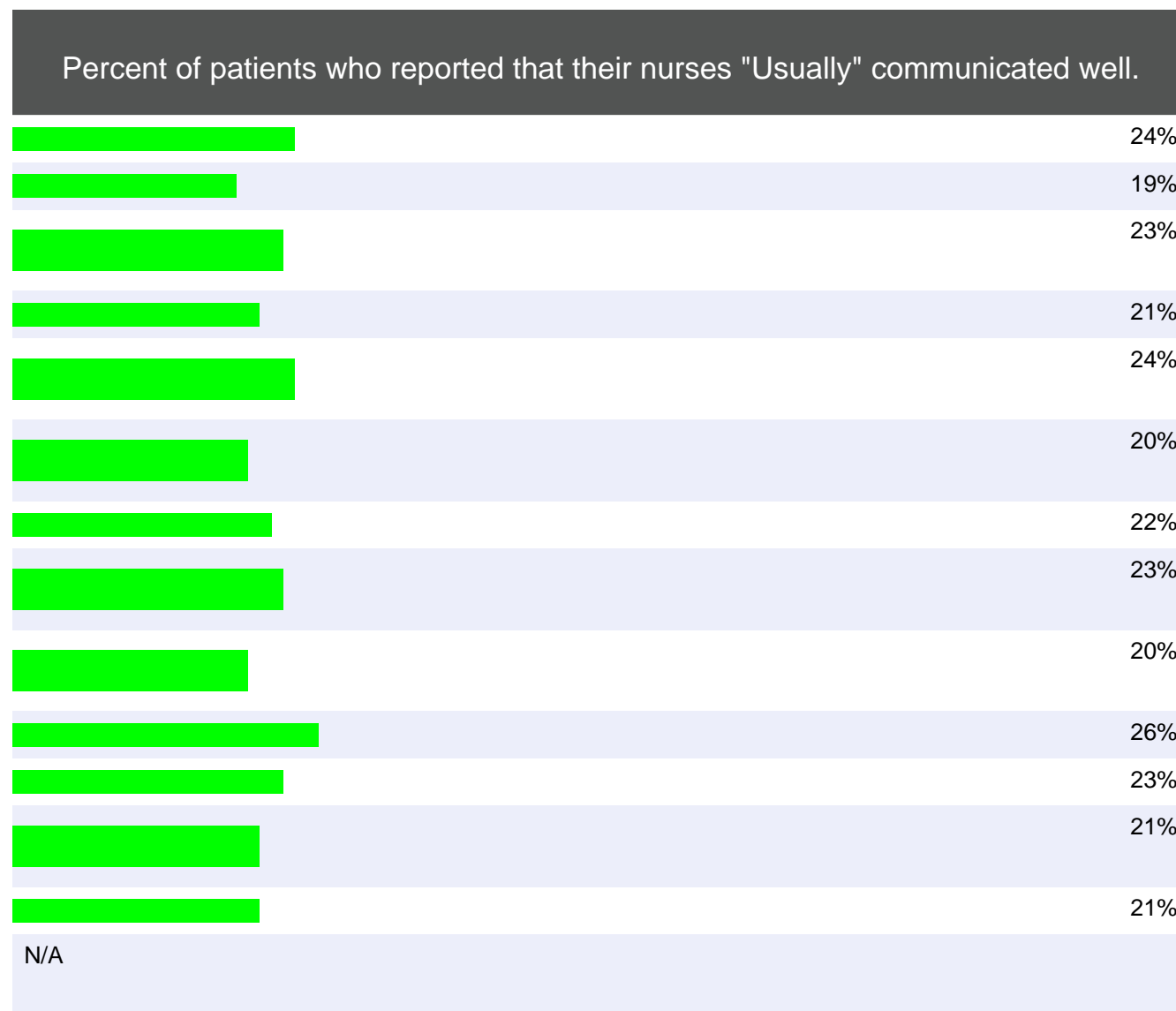
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

County Name	Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.	
KING		5%
KING		3%
KING		4%
KING		7%
KING		15%
KING		4%
KING		5%
KING		4%
KING		4%
KING		6%
KING		7%
KING		5%
KING		5%
KING	N/A	

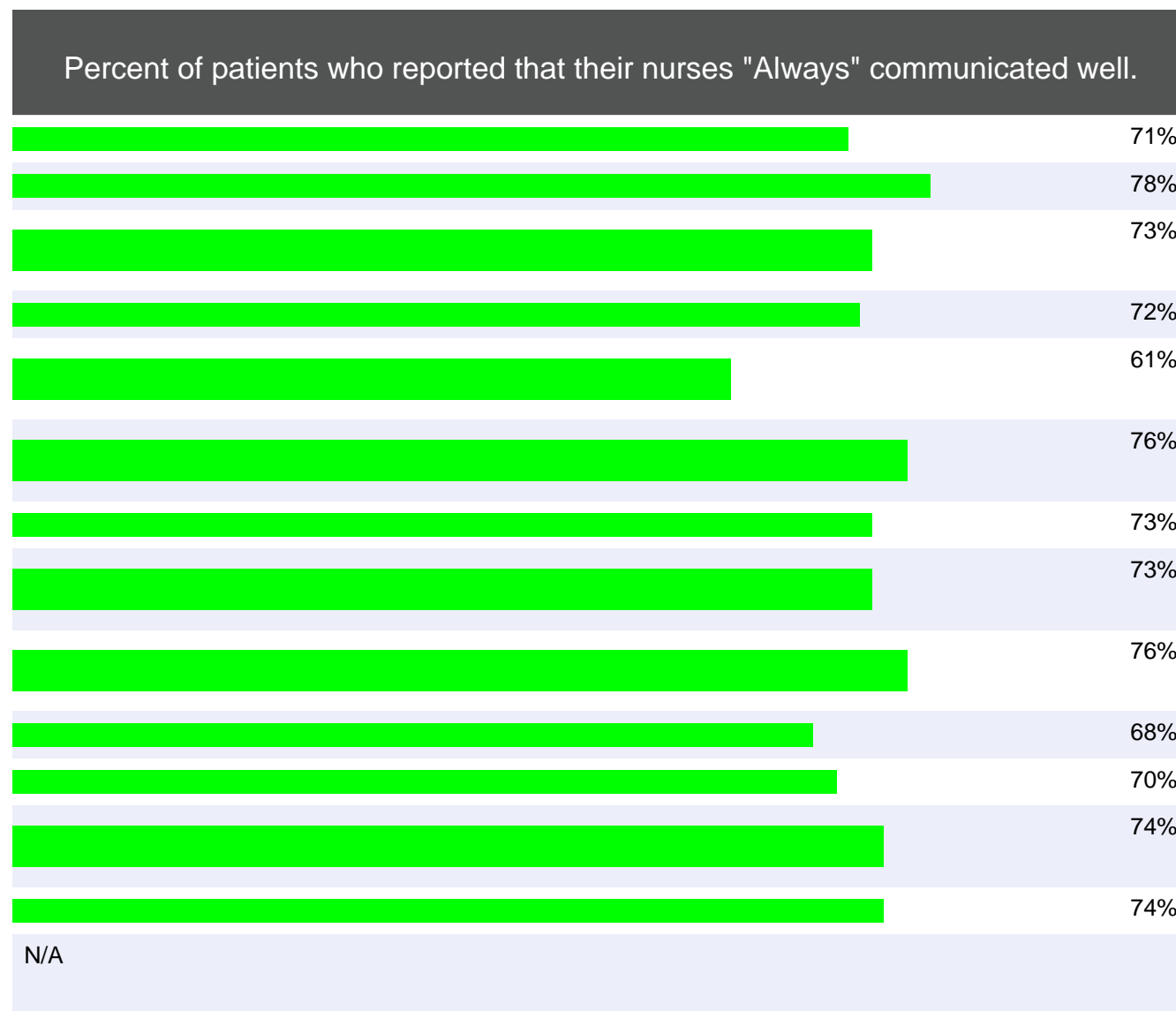
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



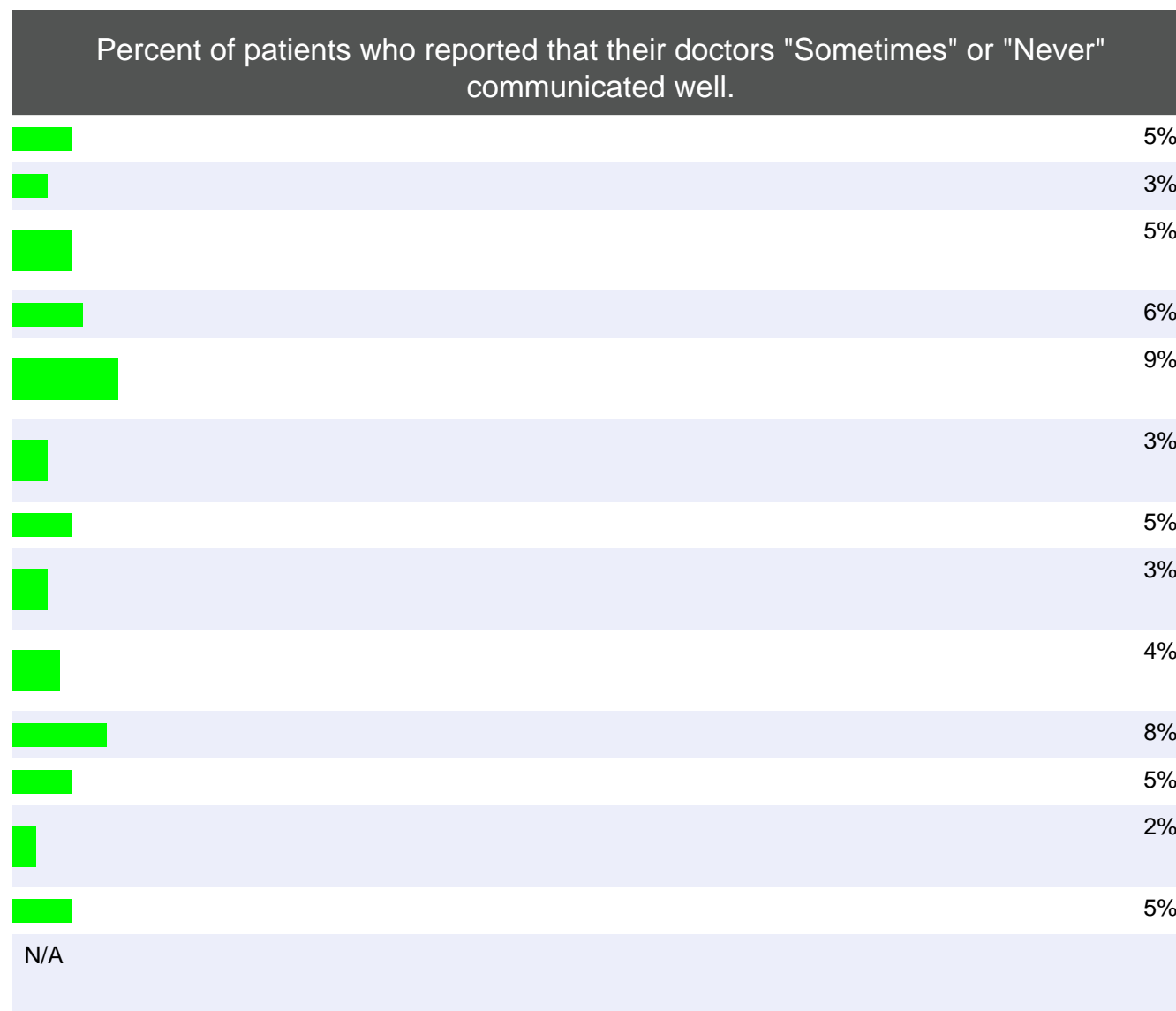
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



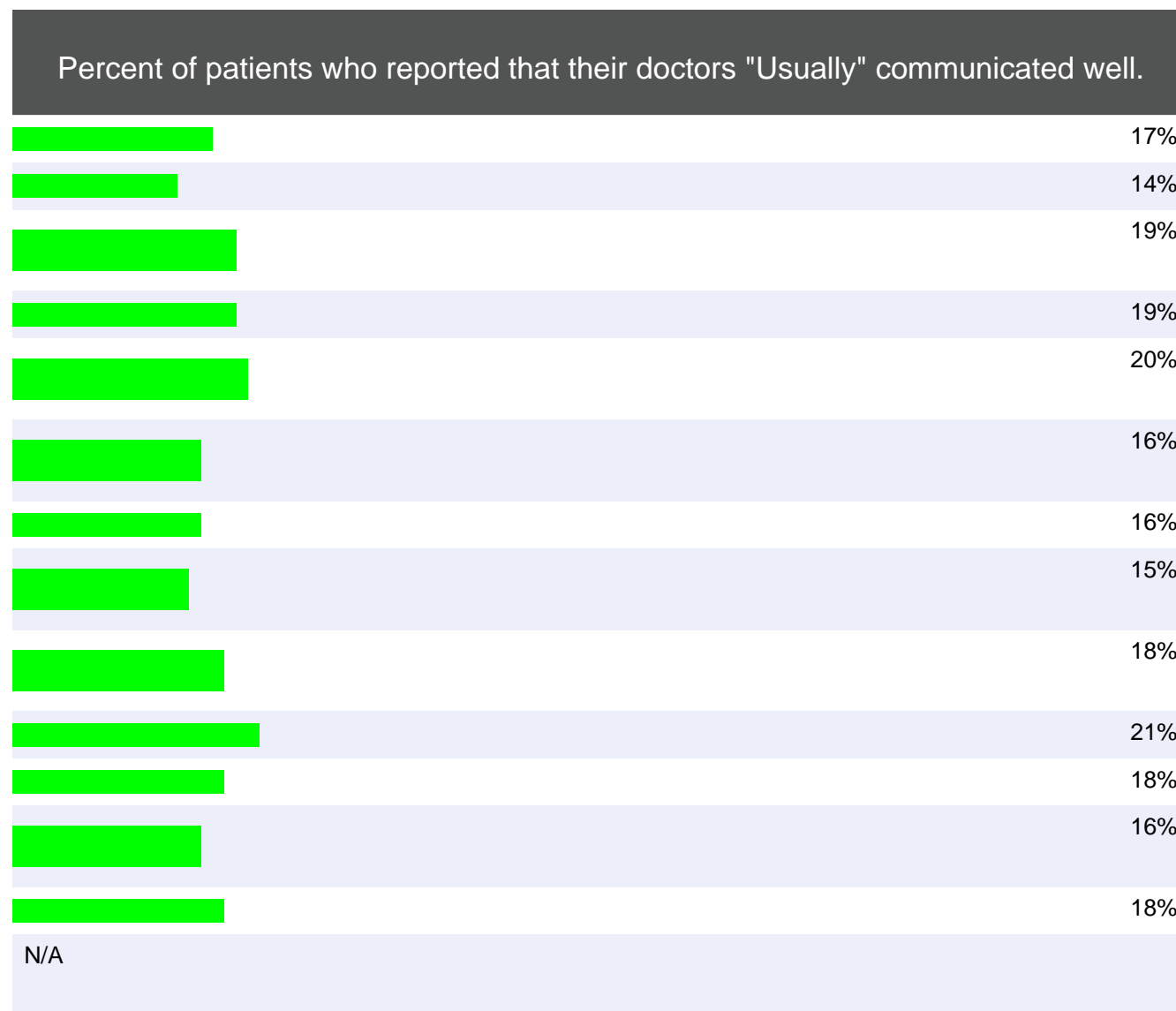
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

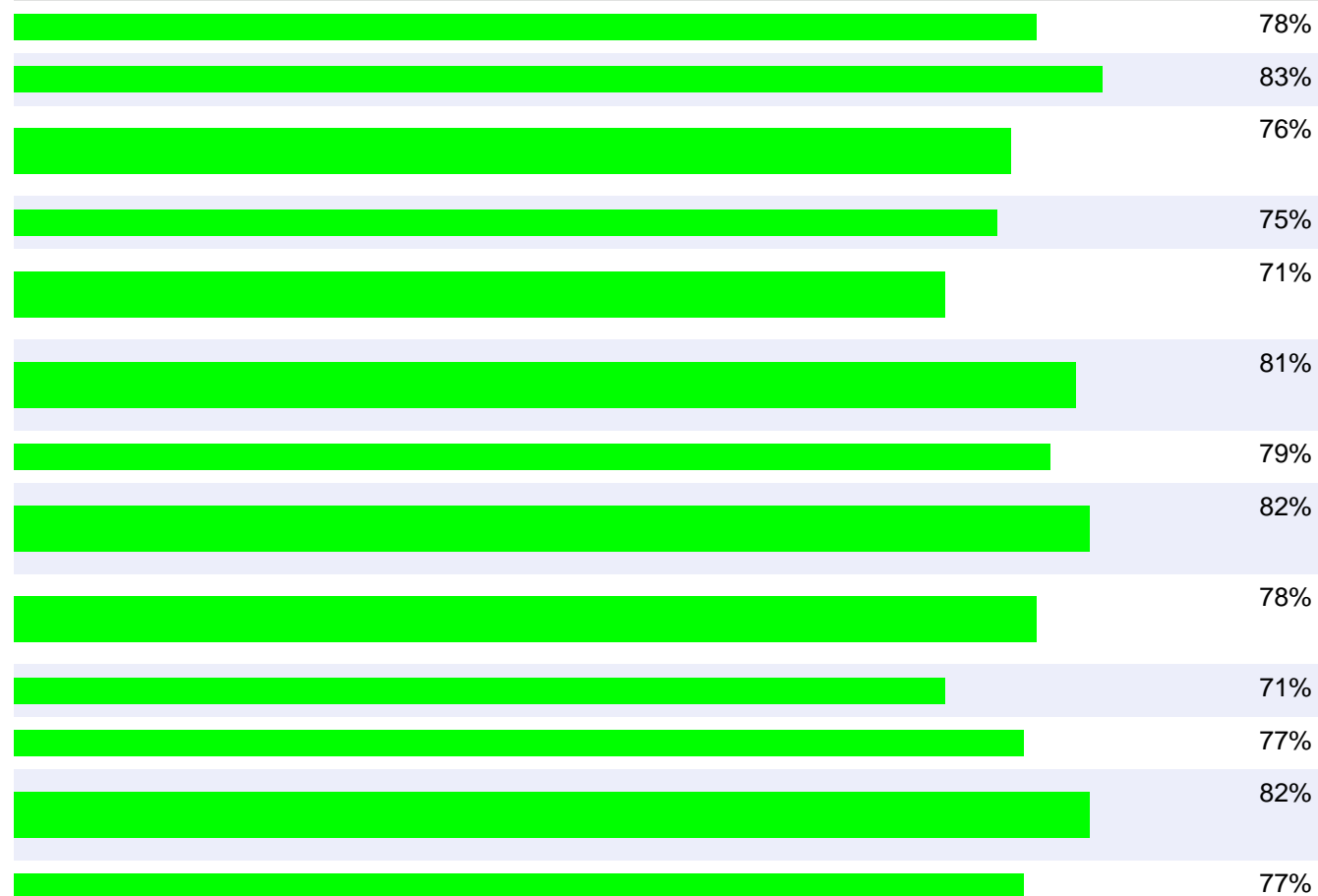
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

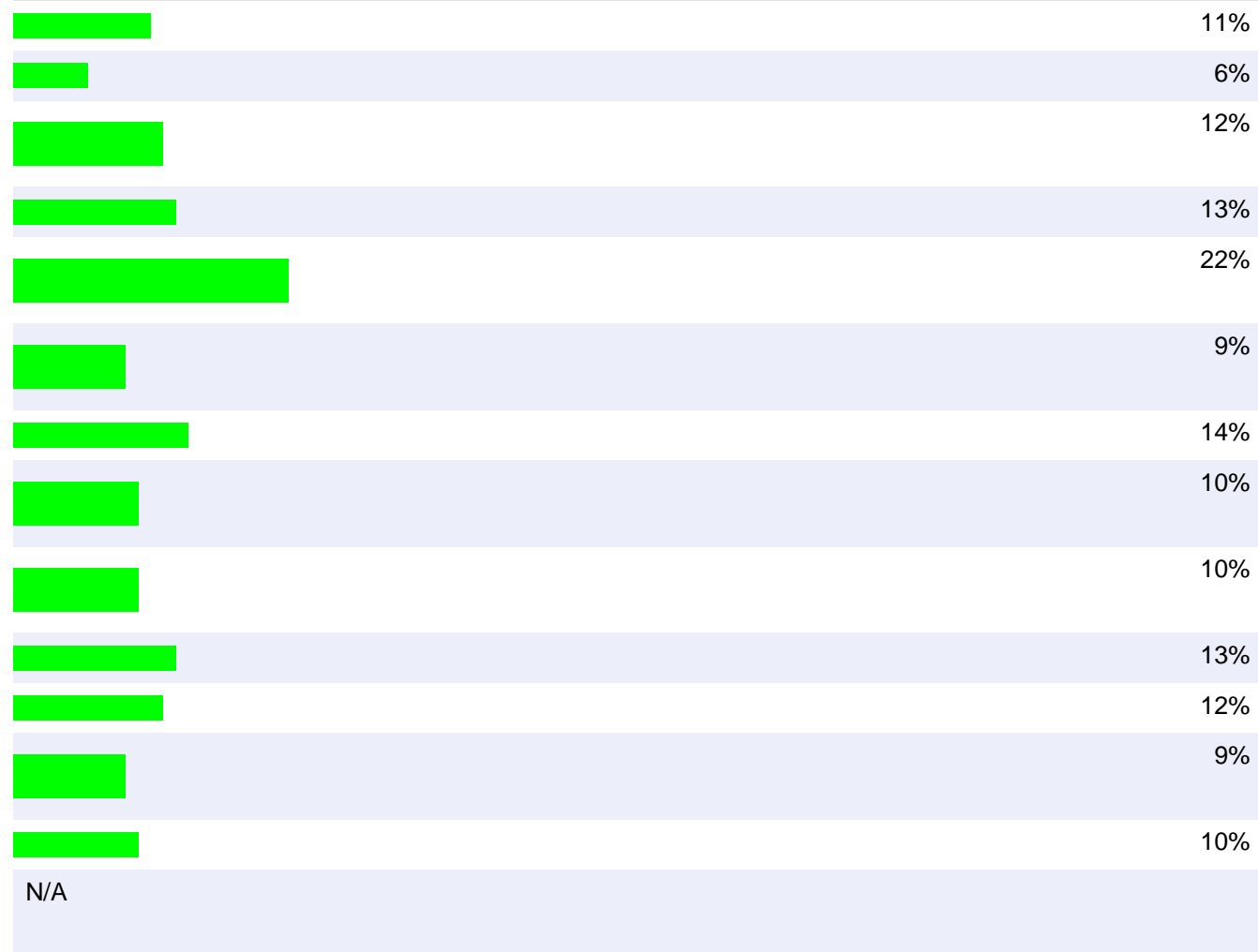


N/A

Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



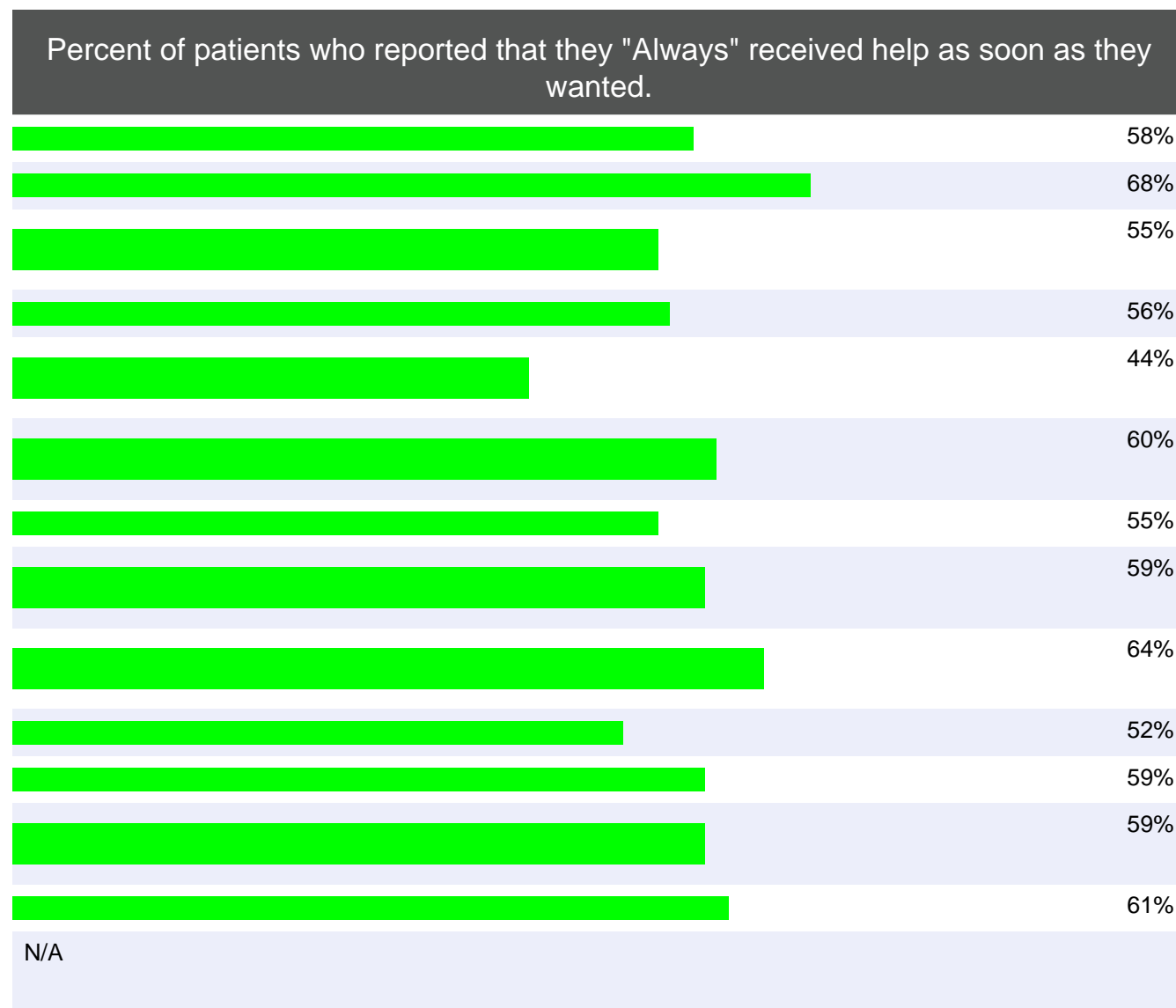
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



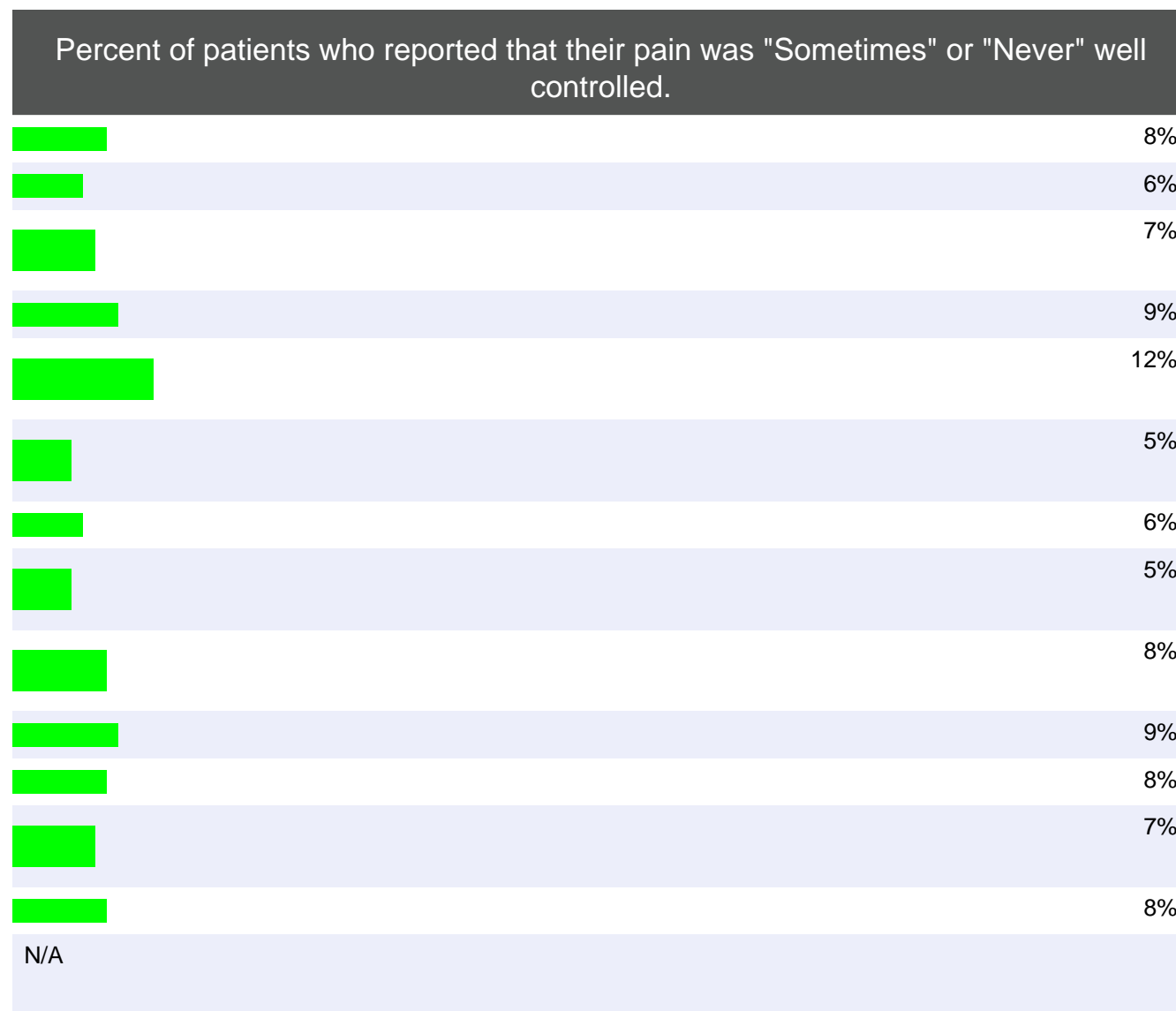
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



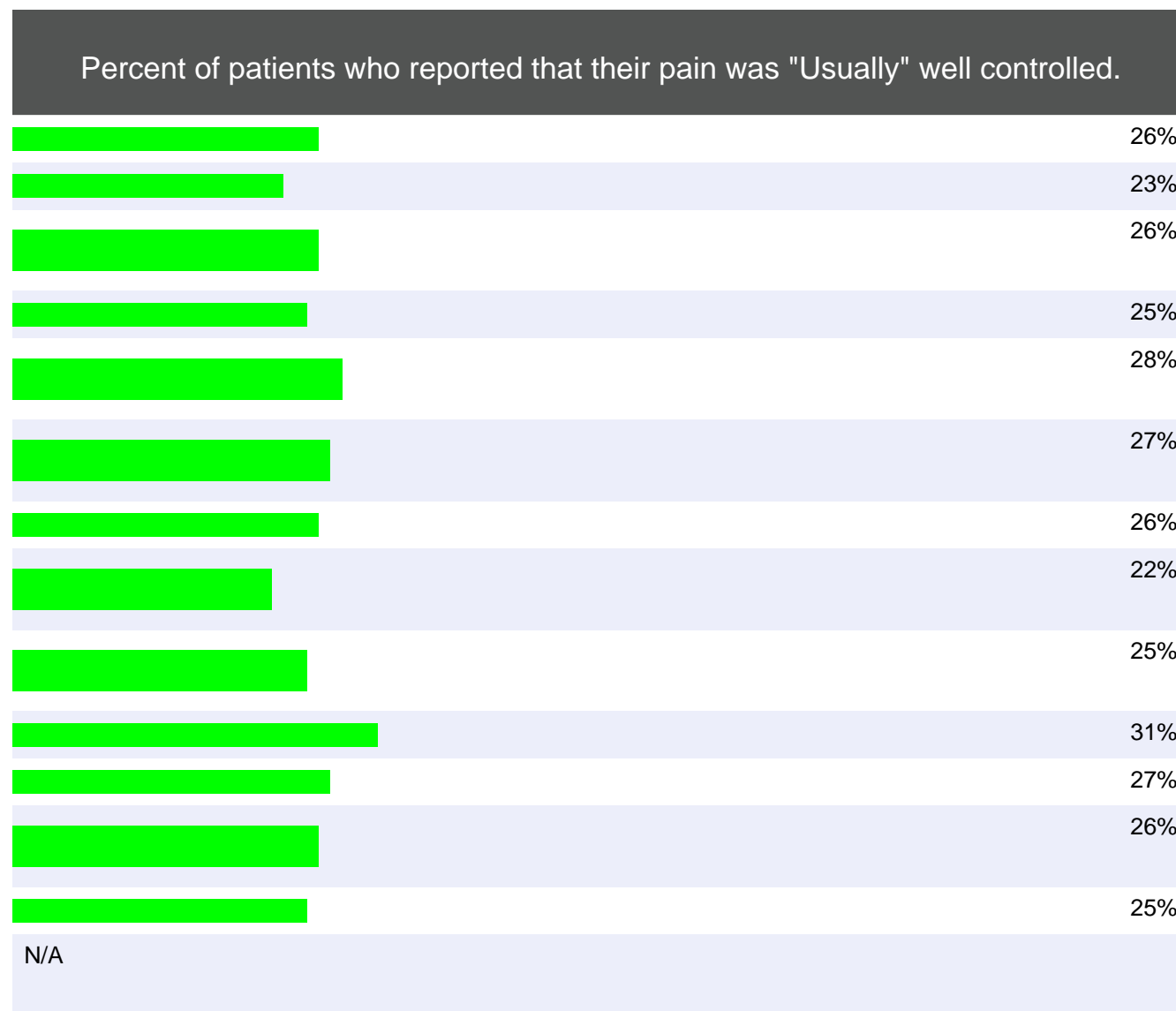
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



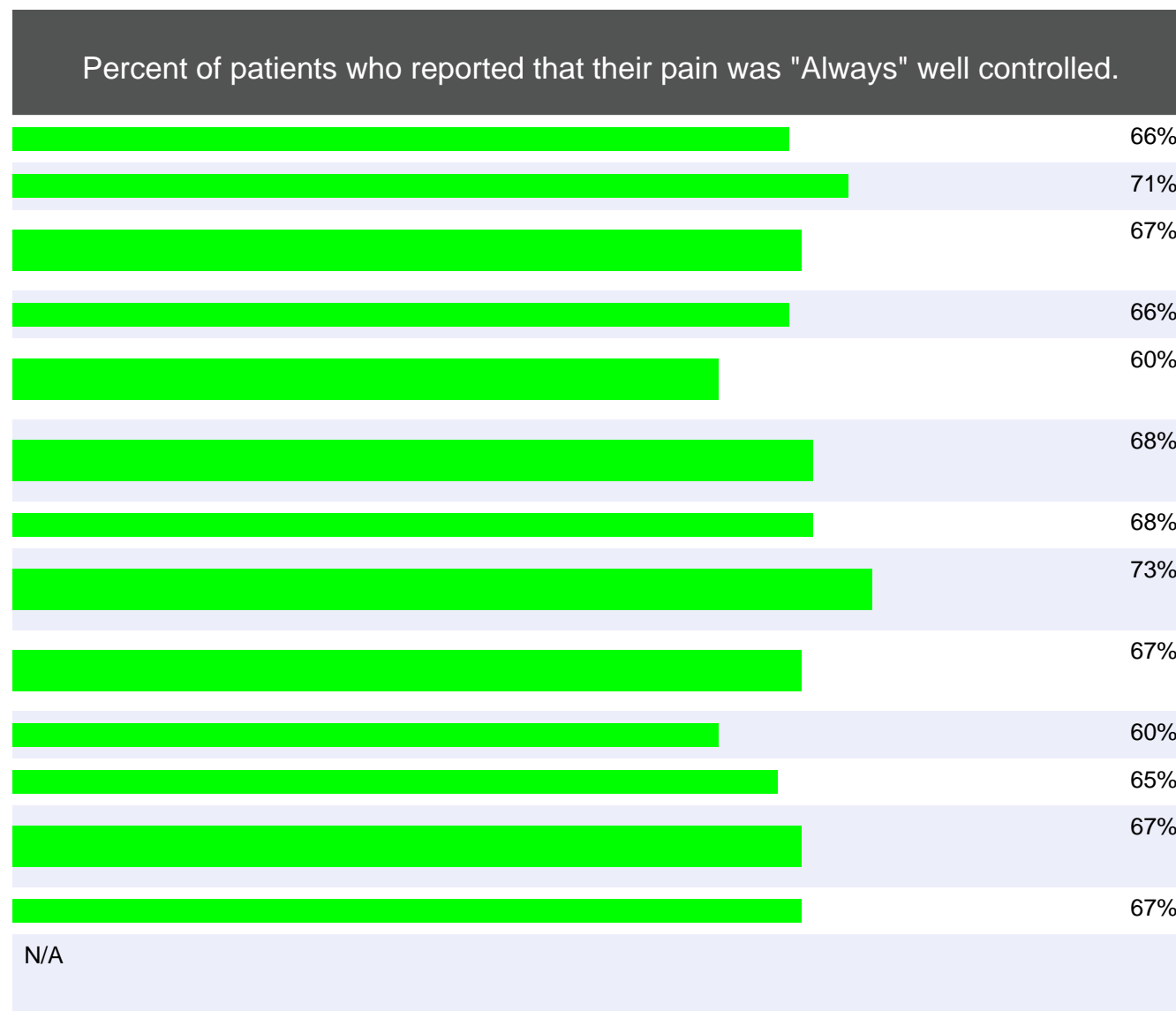
Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

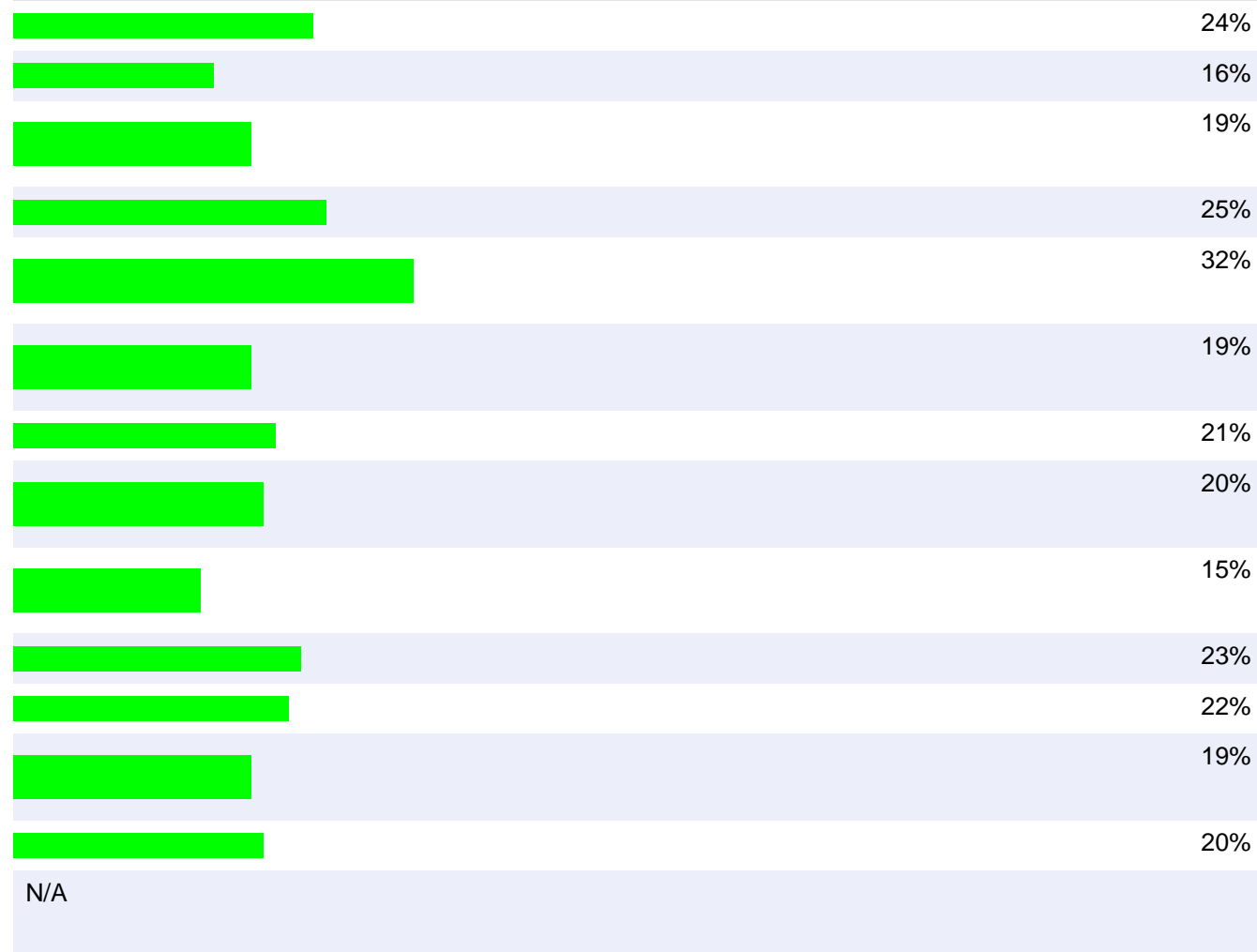
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

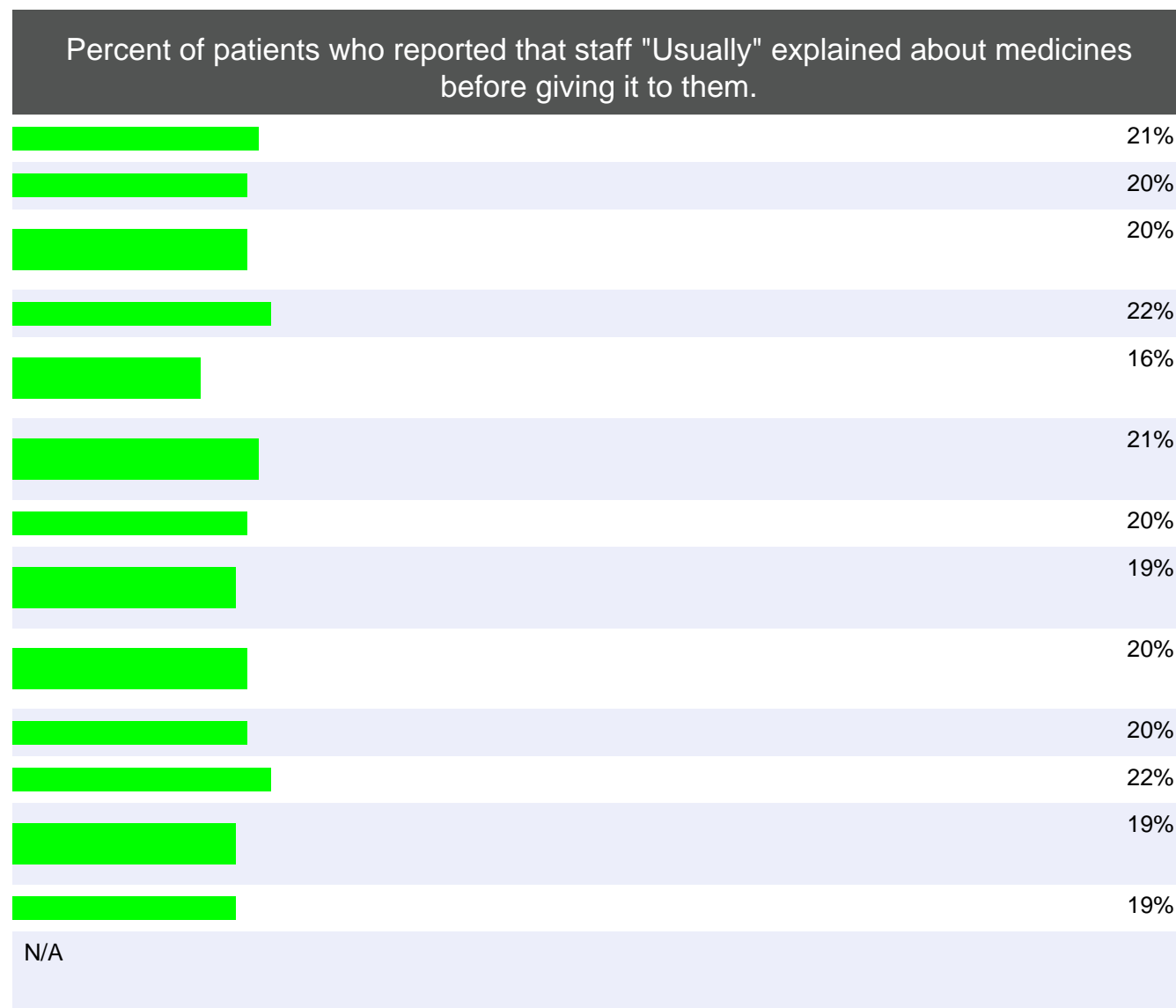
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

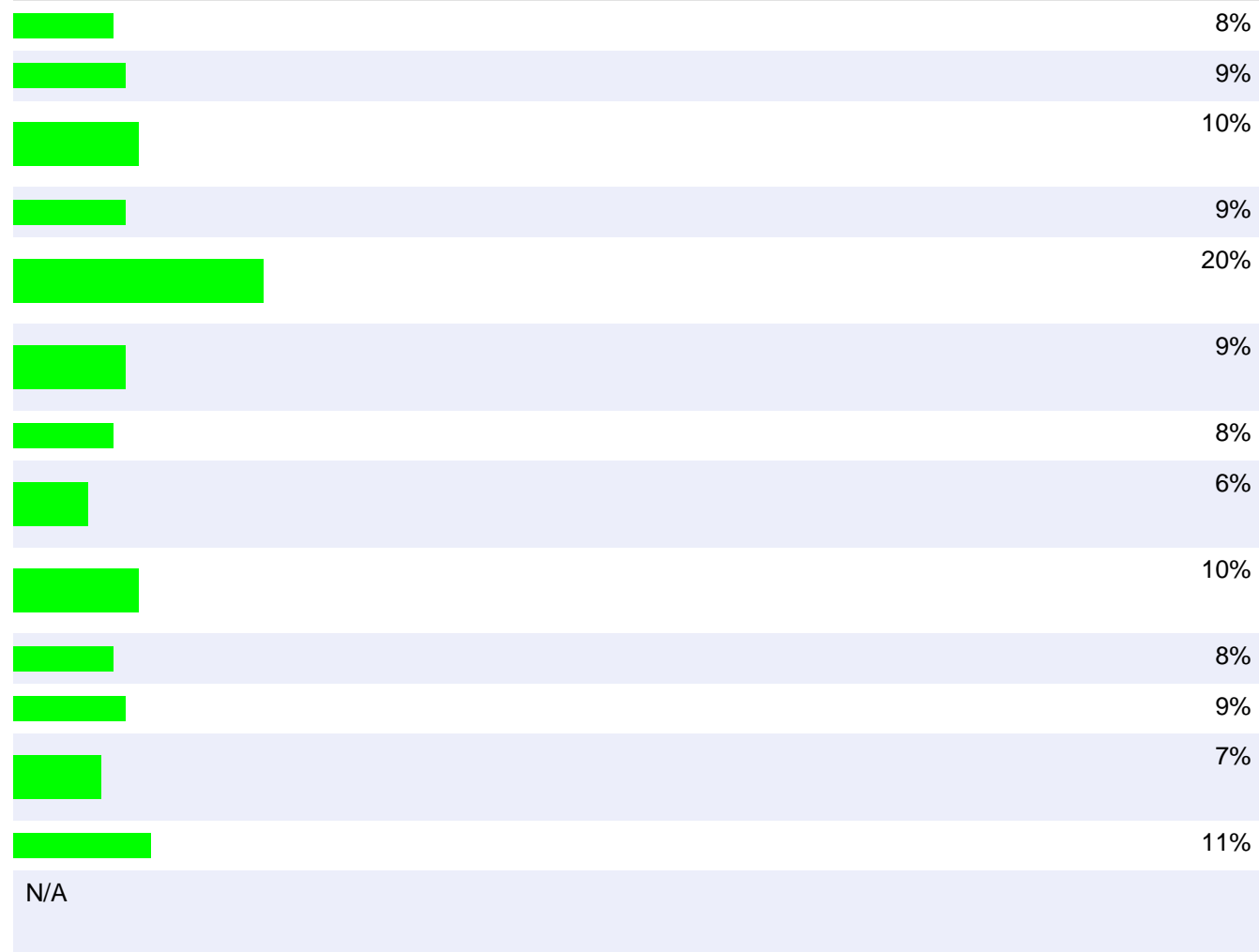
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

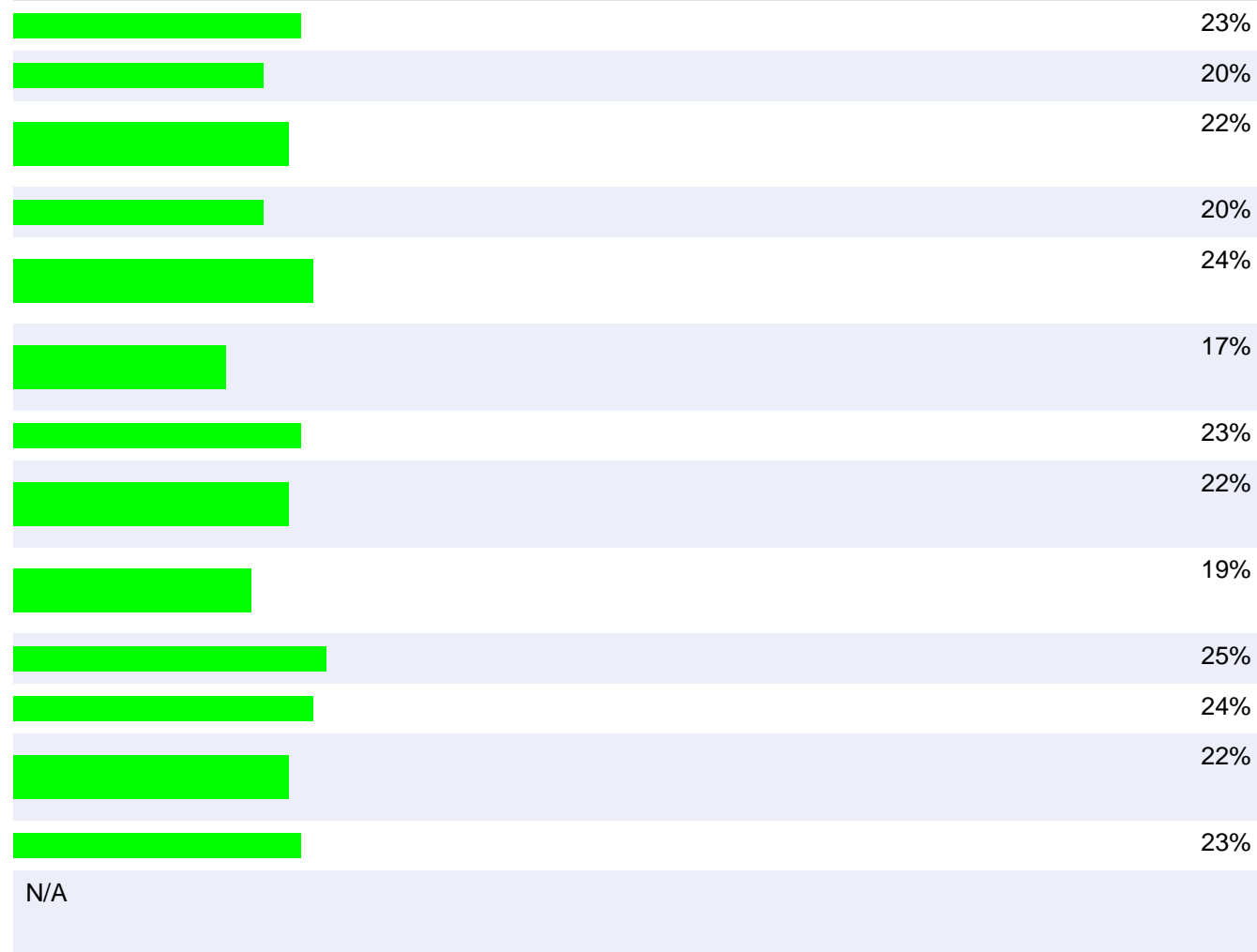
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

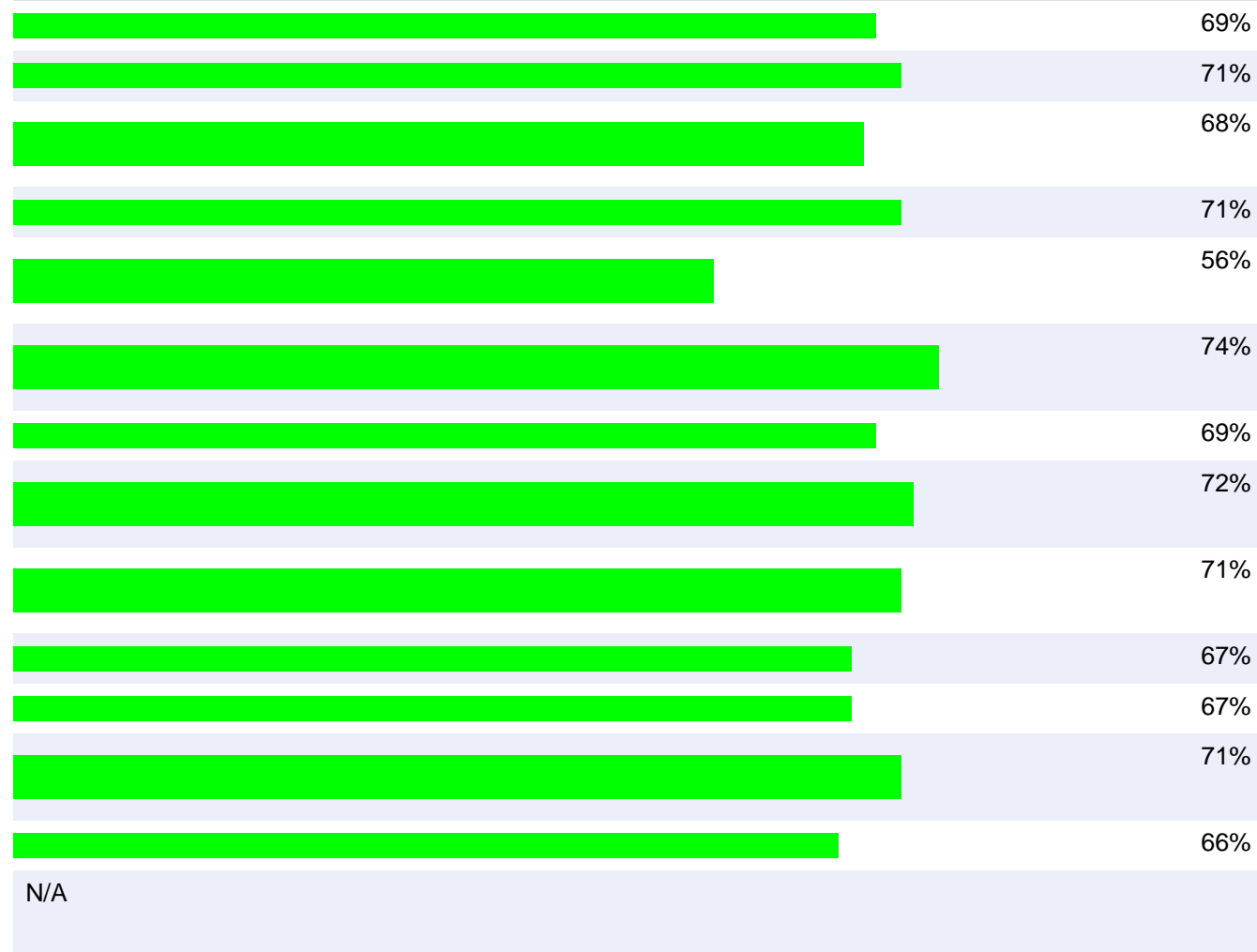
Percent of patients who reported that their room and bathroom were "Usually" clean.



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

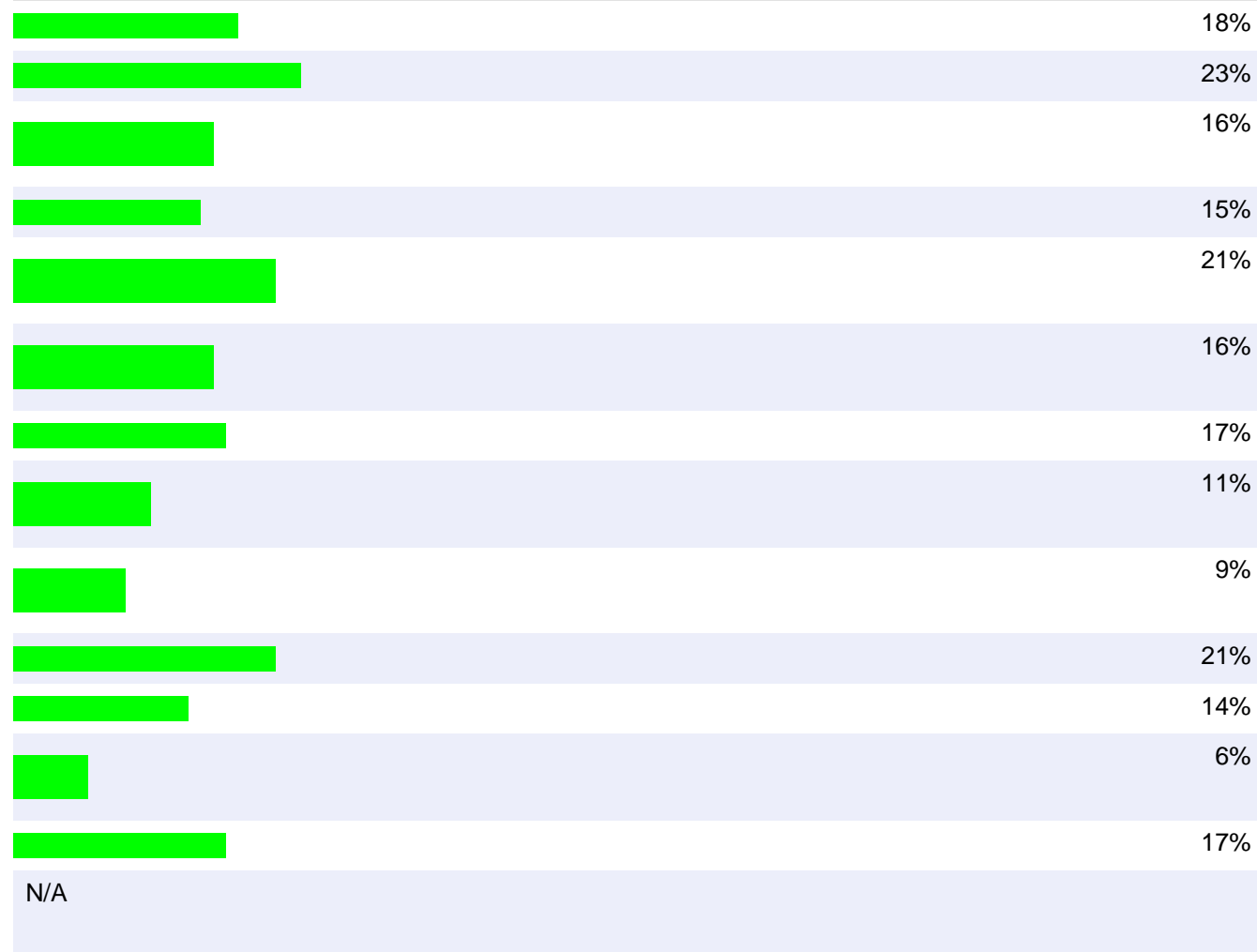
Percent of patients who reported that their room and bathroom were "Always" clean.



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

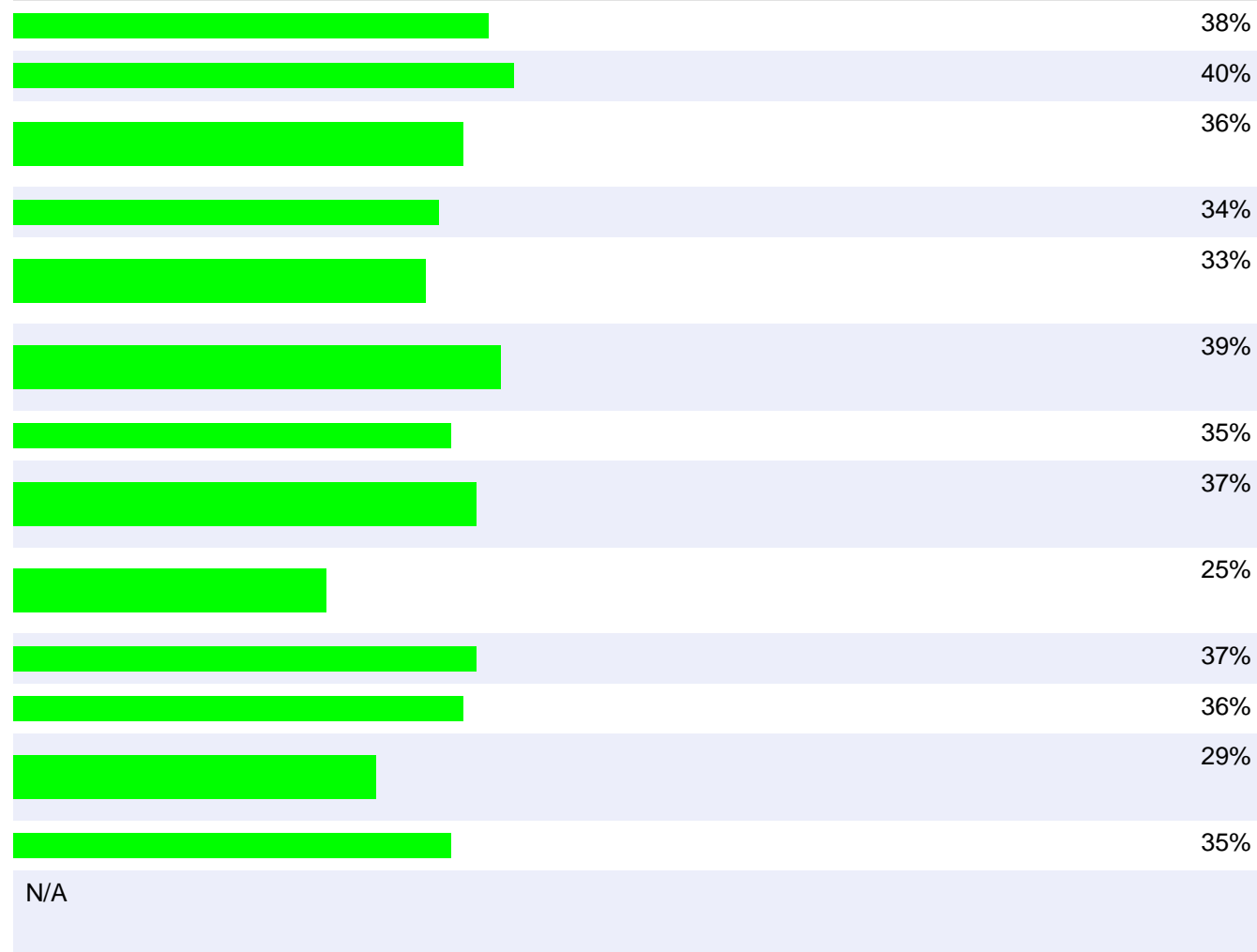
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

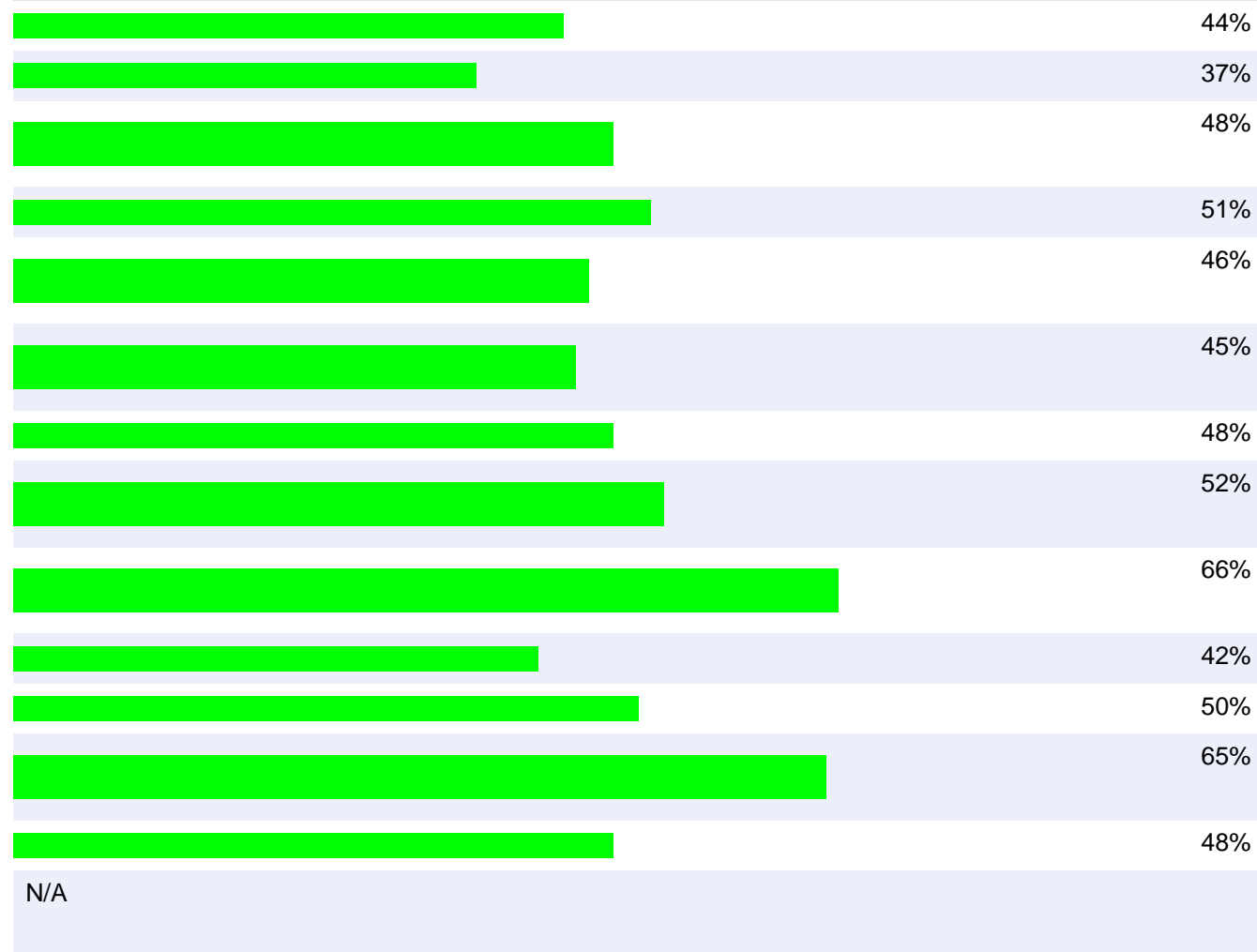
Percent of patients who reported that the area around their room was "Usually" quiet at night.



Seattle Area Hospitals--Patient Experience

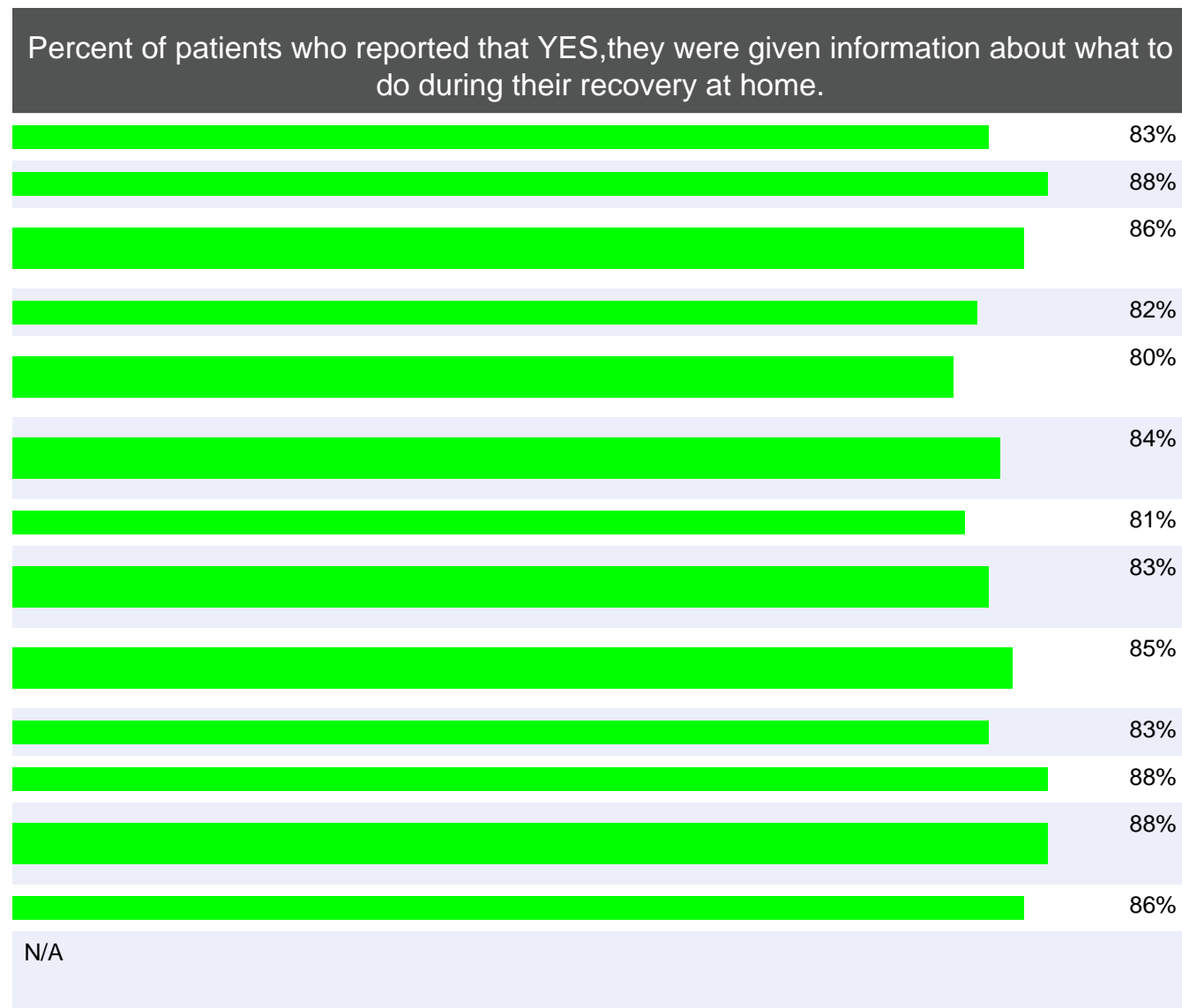
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.



Seattle Area Hospitals--Patient Experience

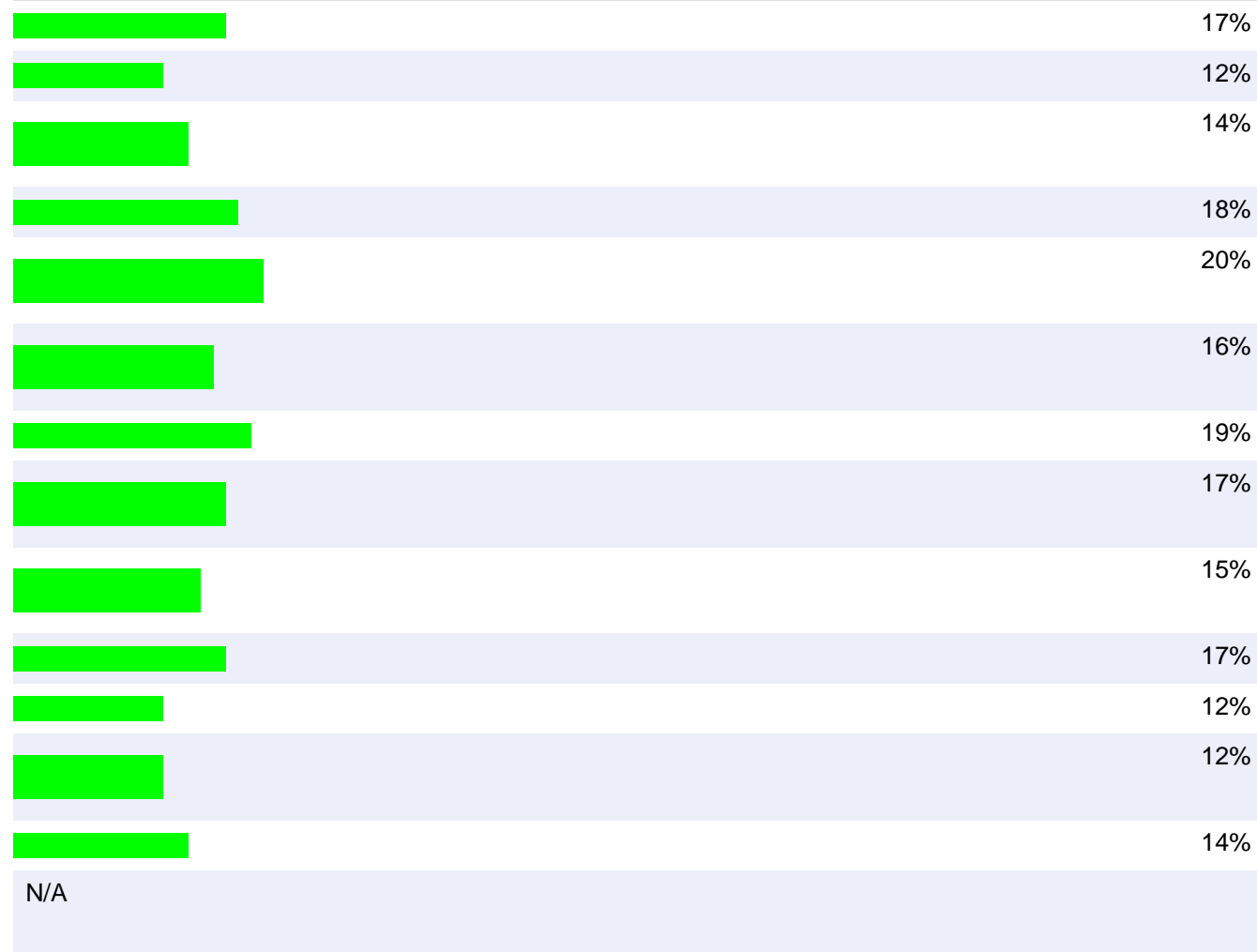
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

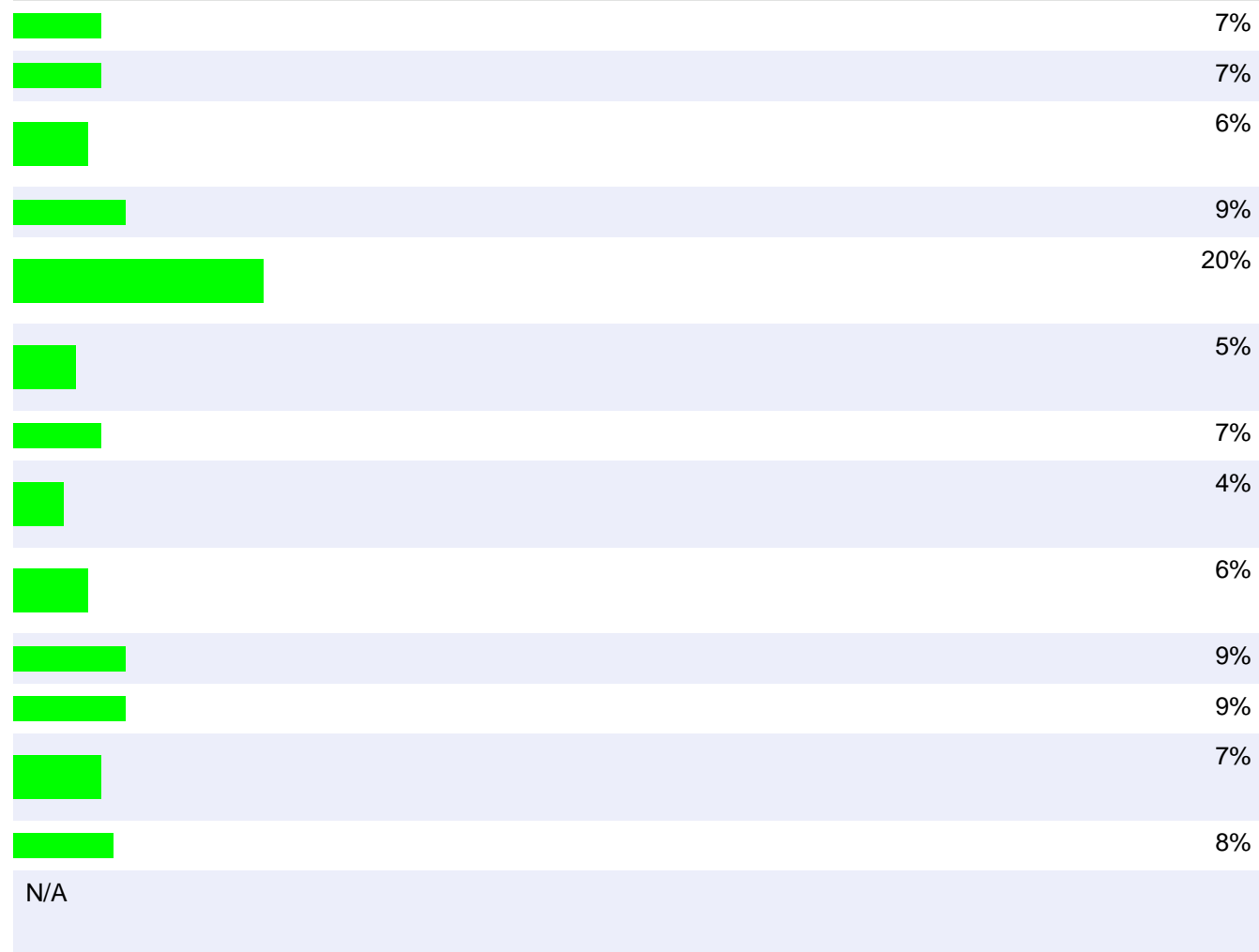
Percent of patients who reported that they were not given information about what to do during their recovery at home.



Seattle Area Hospitals--Patient Experience

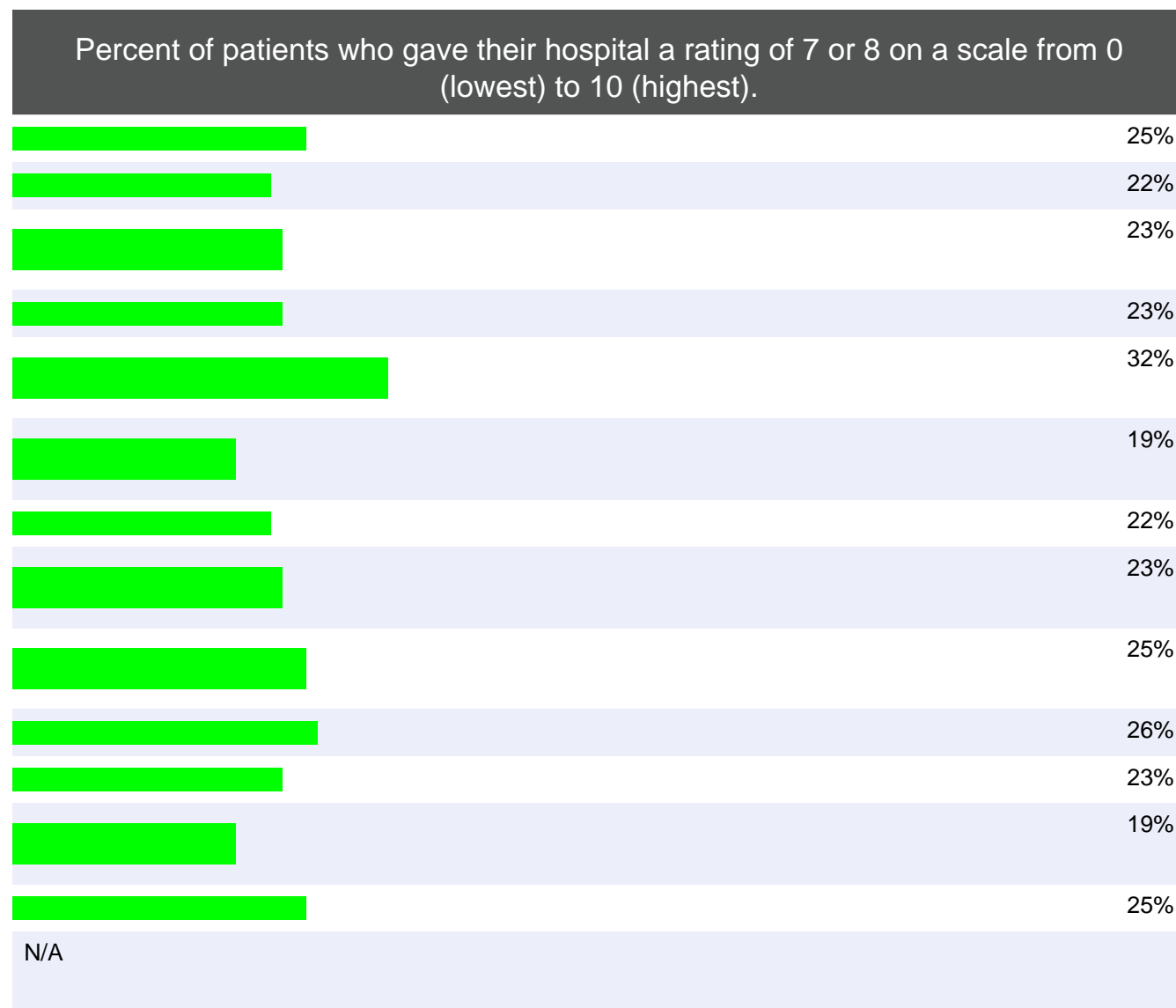
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

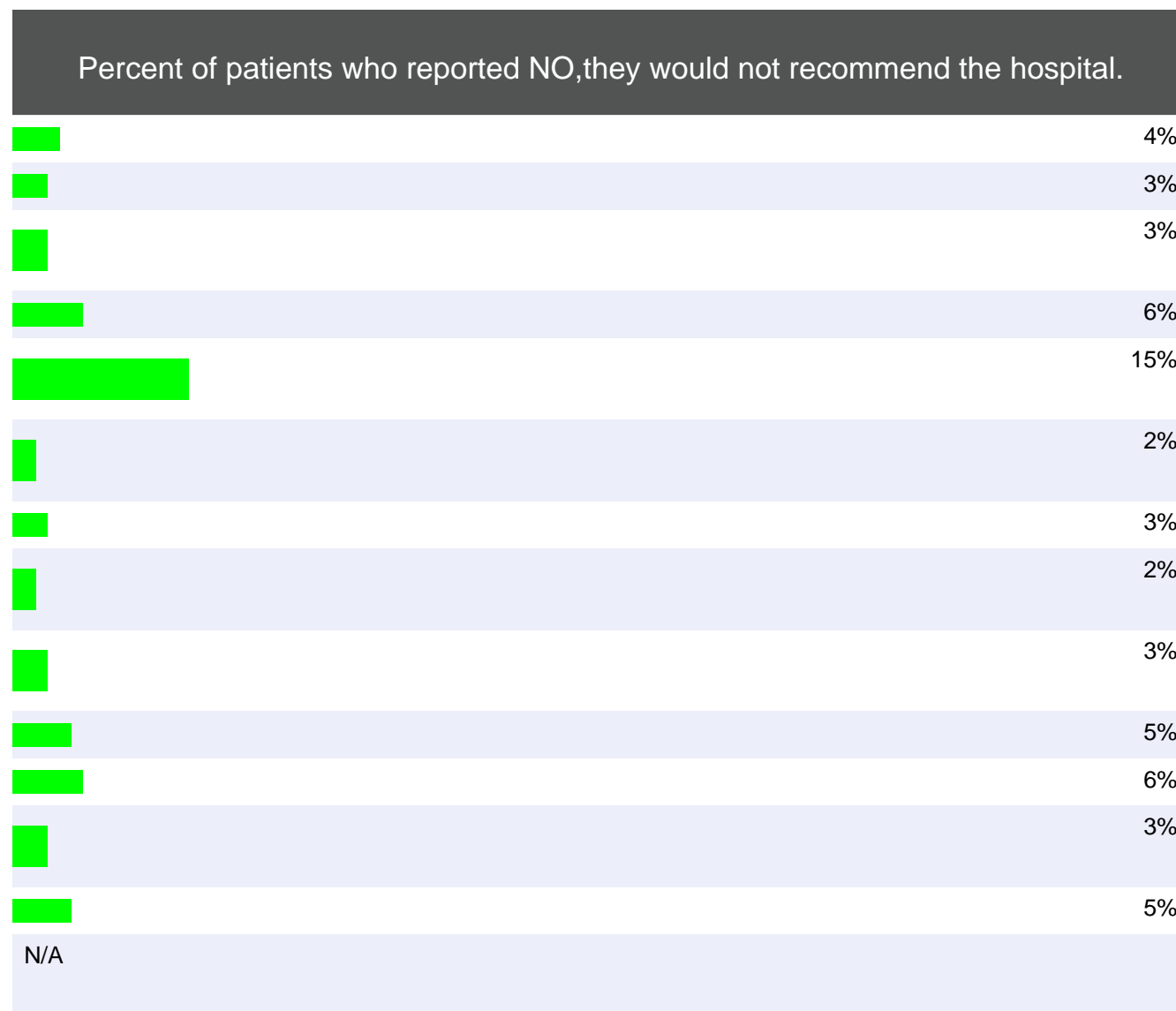
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



Seattle Area Hospitals--Patient Experience

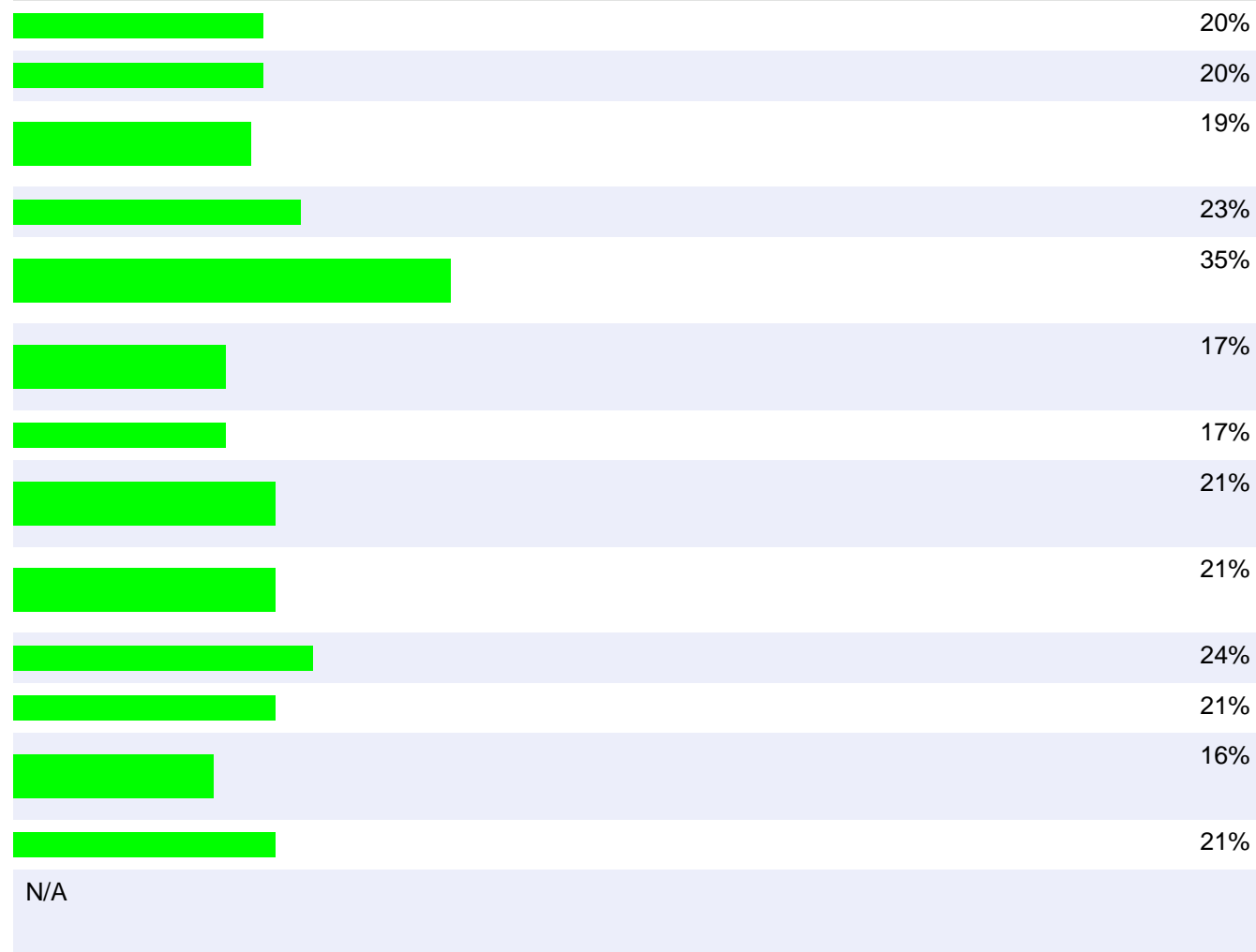
Based on Survey of Patients' Hospital Experiences (HCAHPS)



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.




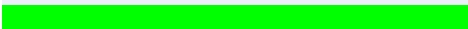

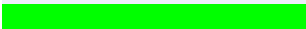

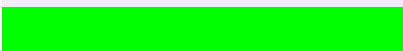



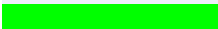



Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
300 or more	
N/A	

Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
 26%	
 43%	
 29%	
 28%	
 27%	
 37%	
 32%	
 37%	
 36%	
 20%	
 29%	
 30%	
 28%	
N/A	Survey results are not available for this reporting period

Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

501338

SNOQUALMIE VALLEY HOSPITAL

SNOQUALMIE

503300

SEATTLE CHILDREN'S HOSPITAL

SEATTLE

Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

KING

N/A

KING

N/A

Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

N/A

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N/A

Seattle Area Hospitals--Patient Experience

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

Survey results are not available for this reporting period

N/A

Survey results are not available for this reporting period